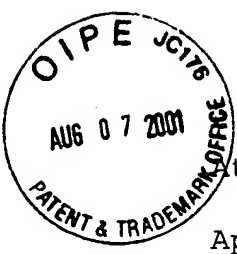


2642



IN THE UNITED STATES
PATENT AND TRADEMARK OFFICE

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Attorney Docket No.: Nynex-27/CIP3 (96-21CIP3)

Applicants: Craig REDING et al.

Serial No.: 09/154,965

Filing Date: September 17, 1998

Title: METHODS AND APPARATUS FOR AUTOMATING THE SERVICING
OF TELEPHONE CALLS INCLUDING CALLS REQUESTING
DIRECTIONAL AND/OR OTHER TYPES OF INFORMATION

Handwritten initials and date: 8/13/01

Examiner: William J. Deane

Group Art Unit: 2642

ASSISTANT COMMISSIONER FOR PATENTS
Box AF
Washington, D.C. 20231

S I R:

Change of Correspondence Address
and
Grant of Associate Power of Attorney

Kindly change the correspondence address and
telephone number of applicants' attorney

from: STRAUB & POKOTYLO
One Bethany Road
Suite 83, Building 6
Hazlet, New Jersey 07730

to: Leonard C. Suchyta
c/o Christian R. Andersen
Verizon Services Group
600 Hidden Ridge Drive
Mail Code: HQE03H01
Irving, TX 75038

Direct all telephone calls to: (972) 718-4741.

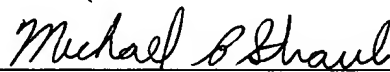
The undersigned attorney of record, Michael P. Straub, hereby grants the following four individuals an associate power of attorney in the above-referenced patent application:

Leonard C. Suchyta (Reg. No. 25,707)
James K. Weixel (Reg. No. 44,399)
Loren C. Swingle (Reg. No. 32,764)
Adam T. Bernstein (Reg. No. 36,746)

Effective immediately, kindly direct all correspondence and any telephone calls for the applicants' attorney to the new address and telephone number specified above. The undersigned is an attorney of record in the above-captioned matter.

Respectfully submitted:

August 3, 2001

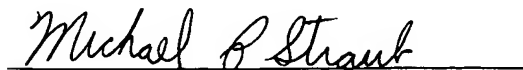


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CERTIFICATE OF MAILING under 37 C.F.R. 1.8(a)

I hereby certify that this correspondence is being deposited on **August 3, 2001** with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to the Assistant Commissioner for Patents, Box AF, Washington, D.C. 20231.



Michael P. Straub

36,941
Reg. No.